



MCC 5500 Dispatch Console

*A FLEXIBLE, INTEGRATED COMMAND AND CONTROL
SOLUTION FOR SMARTER, FASTER RESPONSE*

Get the Right Information to the Right Place

Introducing an innovative high-tier, software-driven radio communication control center—the MCC 5500 Dispatch Console. A full-featured, conventional dispatch solution, the MCC 5500 enables operators to communicate effectively with field personnel over numerous channels.

Combining maximum functionality with flexibility and reliability, this single application controls radio, paging and telephone operations and allows for unique desktop configurations to meet individual dispatcher needs. Additionally, the MCC 5500 is part of an exciting solution that integrates 9-1-1 with radio dispatch. The resources in this integrated emergency dispatch solution meet Motorola's rigorous quality standards as they work together to streamline efficiency and bring you peace of mind.



(Speakers not shown.)

MCC 5500 includes: Telephony, Paging and Signaling.

THE MCC 5500 SUPPORTS THESE RADIO SYSTEMS AND PROTOCOLS:

- Conventional Analog
- Conventional ASTRO™
- Stat-Alert™
- Conventional Mixed Mode

ADDITIONAL FEATURES FOR ENHANCED AND EXPANDED DISPATCH CONTROL

- Intuitive GUI
- Flexible Configuration
- Simple Software Upgrades
- Integrated Solution



People at the Right Time

FLEXIBLE, FRIENDLY GRAPHICAL USER INTERFACE FOR EASY OPERATION

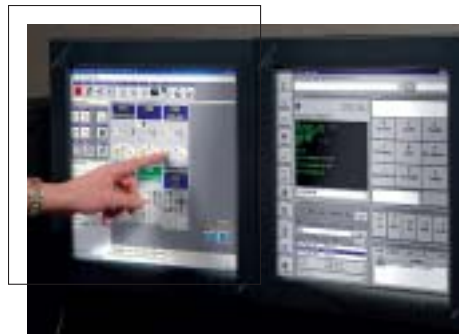
Train new dispatchers in a fraction of the time. With the look and feel of familiar applications in a standard Windows® environment, the MCC 5500 Dispatch Console is easy to learn and simple to use. User-friendly icons, menus and screen layouts, which can be conveniently customized for individual users, are designed to speed up response time. The interface also gives users a complete overview of the dispatching activity, so they can manage information efficiently and make smarter decisions faster.

MULTIFUNCTIONAL CONSOLE SPEEDS COMMUNICATIONS

The MCC 5500 displays key radio, telephone, paging and signaling resources on one screen, so dispatchers can access them all at the touch-of-a-button. Channels can be configured for incoming and/or outgoing signaling, supporting both Stat-Alert and ASTRO®. Operators can easily handle patch and multi-select (Msel) through simple mouse operations that make resource allocation fast and easy. For even more efficiency, MCC 5500 includes caller ID and conferencing telephony features, a paging package and integration with external paging units.

A SINGLE, RELIABLE SOURCE FOR INTEGRATING 9-1-1 WITH RADIO DISPATCH

Streamline communications in your dispatch control center by combining Motorola's MCC 5500 Dispatch Console with the advanced 9-1-1 and telephony features of the VESTA® Pallas™ E9-1-1, as well as MOSCAD® fire station and siren alerting and Instant Recall Reorder (IRR). With this integrated solution, dispatchers can control the two most essential functions in the call center, 9-1-1 communication and radio dispatch, along with mapping, CAD, AVL and much more, all from one computer.



INTEGRATE WITH OTHER CONTROL ROOM OPERATIONS:

- 9-1-1 and Mapping
- Instant Recall Recorder (IRR)
- Fire Station Alerting

The MCC 5500 and VESTA both operate under the powerful Microsoft® Windows XP platform allowing both of these applications to run on a single PC. The two can also share network client/server topology and be controlled with a single keyboard and mouse. There's less to install, less to maintain and less clutter on the desktop.

Integrating these reliable, easy-to-use Motorola products provide a flexible, cost-effective emergency dispatch solution that allows users to respond smarter, faster, easier, and with confidence.

REAL-TIME

**ADVANCED
MANAGEMENT TOOLS
MAXIMIZE RESOURCES**

Quickly obtain information and updates on each operator position. With Motorola's innovative design, the MCC 5500 collects information about system operations and provides diagnostics, reports and statistical data. System events log continuously so you can extract important data – like average call duration, the number of times a channel is keyed up and call rates by operator or channel – to improve operational efficiency and effectiveness.

**INTEGRATED COMMAND
AND CONTROL SOLUTIONS
DESIGNED AROUND YOU**

The MCC 5500 Dispatch Console is part of Motorola's extensive portfolio of integrated communications and information solutions designed to address mission-critical public safety and security requirements worldwide.

**WORKING TOGETHER
TO ENHANCE THE
OPERATIONAL
PERFORMANCE OF YOUR
ORGANIZATION...**

Contact your local Motorola Sales Representative, call

1-888-567-7347

or visit our web site at
www.motorola.com/publicsafety

**QUICK ACCESS TO CRITICAL INFORMATION
FOR SMARTER, FASTER RESPONSE**

In an emergency situation, you need immediate access to critical information. With the MCC 5500, real-time dispatching operates through the highly reliable Console Electronics Shelf (CES), putting all the information users need right on screen:

- Instantly view call information in the activity log
- Organize resources and prioritize folders displaying channels
- Filter calls for better incident management
- Quickly access additional capabilities through dropdown menus and graphical toolbars

You get real-time information, when and where you need it.



**HIGHLY RELIABLE CONSOLE
ELECTRONICS SHELF (CES)**

- Flexible and compact central switching
- Self-contained diagnostics for simple reporting
- Self-healing architecture
- Modular configuration with 7.5' rack allows up to 9 CES



Motorola's Commercial, Government and Industrial Solutions Sector is a recipient of the prestigious 2002 Malcolm Baldrige National Quality Award. This honor demonstrates our commitment to performance excellence and quality achievement.



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